



eVisitor – Background

The eVisitor online service will be a one-stop shop for citizens of the EU and other European Electronic Travel Authority (ETA) eligible countries wishing to travel to Australia either for tourism or business purposes.

The EU countries that will be included in the eVisitor system will be; Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden and the UK.

eVisitor will also be available to citizens from: Andorra, Iceland, Liechtenstein, Monaco, Norway, San Marino, Switzerland and the Vatican City (Holy See).

All eligible applicants will have uniform access to apply for eVisitor online through the department's website (eVisa). eVisitor is free of charge and gives travellers the benefit of a simple online application process with the majority of applications being auto-granted. It offers multiple entry to Australia for a 12-month period, for stays of up to three months on each occasion.

eVisitor is an electronically stored authority to enter Australia for visitors or for business purposes for periods of up to three months, for nationals of 35 countries.

eVisitor will replace the Internet ETA for eligible applicants, but ETA arrangements with travel agents and airlines will remain unchanged.

The new service offers a number of client service improvements over the current ETA and e676 (online Tourist visa) services, including:

- the online form provides applicants with information about the conditions that will apply to their stay in Australia up front
- interactive forms mean applicants only need to provide the information required to make a decision on their application
- all communication with applicants is by email, facilitating faster processing where additional information is required
- all applicants who are granted an eVisitor receive an email confirming how long their eVisitor is valid for travel to Australia and reiterating the conditions that will apply to their stay.

The eVisitor service also offers an opportunity to capitalise on technological developments to improve immigration and security risk screening, helping the Australian government achieve the right balance between encouraging tourism and maintaining the integrity of Australia's borders.